



**PLOL
Limited
Warranty**

UltraShade Screens & Awnings

(PLOL stands for PatioLane Outdoor Living)

PRODUCT	HARDWARE	MOTORS/CONTROLS	FABRIC/MESH	ACCESSORIES	LABOR
AWNINGS	10 Years	10 Years	10 Years	2 Years	1 Year
SCREENS	10 Years	5 Years	Up to 15 Years*	2 Years	1 Year

**Mesh / fabric warranty period varies by selection (2, 5, 10, or 15 years).*

COVERAGE

PLOL warrants to the original purchaser that products are free from defects in materials and workmanship under normal use, provided they remain at the original installed location and are purchased from PLOL. Coverage runs from the date of sale and is subject to the limits in the table above.

1-YEAR LABOR WARRANTY

PLOL covers labor associated with warranty service—including removal, repair, re-installation, and travel—for one (1) year from the date of installation. After the first year, parts remain warranted as shown above; labor charges are the responsibility of the purchaser.

CLAIM PROCEDURE

1. The customer contacts the installing dealer with proof of purchase.
2. The dealer evaluates and records the issue. 3) The dealer and PLOL review the claim and provide replacement components as warranted.

NOT COVERED / VOIDS WARRANTY

Damage from misuse, abuse, modification, improper maintenance, or installation on carports / moving vehicles; wind damage (screens must be closed below 40 MPH; awnings must be retracted in and rain); water pooling or stretched fabric; chemical exposure (tree sap, bird droppings, sprays, debris); tears from sharp objects; mildew from rolling up wet; subjective preferences; defects asserted by anyone who did not purchase from an Authorized PLOL Dealer; or damage from acts of God. Awnings are for shade protection only.

LIMITATIONS

PLOL's obligations are limited to repair or replacement (at PLOL's sole option) of parts found defective under this Limited Warranty. PLOL is not liable for any indirect, incidental, special, punitive, or consequential damages, including economic loss, lost time, wages, or profits. Implied warranties are limited in duration to that of this express limited warranty. This document constitutes the entire warranty and supersedes any conflicting terms in purchase orders, contracts, or invoices. Some states do not allow certain limitations, so the above may not apply to you.

See terms and conditions for additional information on the product.